

BOONEVILLE GENERAL DENTISTRY FINANCIAL POLICY

Our primary goal is not to allow the cost of treatment to prevent you from benefiting from the quality care you need or desire. In our office, we strive to maximize your insurance benefits and make any remaining balance easily and affordable. Although we strive to maximize your insurance benefits, **ultimately you are responsible for payment** regardless of any insurance companies' arbitrary determination of usual and customary rates, network status or termination of benefits.

Your insurance policy is an agreement between you and the insurance company; we ask that all patients be directly responsible for all charges. **Your estimated co-payment will be due at the time of service.** We are happy to submit the claims necessary to help you receive the full benefits of your coverage; however, **we cannot guarantee any estimated coverage and you are responsible for any difference.**

We accept the following forms of payment: cash, check, Visa, Mastercard, Discover and American Express. Patients without insurance benefits will receive a 5% savings for all treatment **paid in full by check or cash.** Care Credit and Lending Club are patient programs that offer a full range of deferred interest and extended payment plans.

Payment for services is due at the time services are rendered unless prior arrangements have been made. Checks that are returned to our office from your financial institution are subject to a **\$50 returned check fee.** This fee covers processing fees that are charged to our office.

Appointment Policy

Due to the extensive amount of time our staff and doctors devote to preparing and reserving uninterrupted time for appointments, a **\$50 per hour fee** will be charged for appointments that are broken/missed or canceled without a 24-hour notice.

Depending on services scheduled, if you are 15 minutes late for an appointment, your appointment may be canceled or full service may not be able to be completed the same day.

\$200 After Hours fee will be charged for any appointments made after regular scheduled office hours, weekends and holidays. Insurance policies do not cover after hours fees and payment will be expected when service is rendered.

Our office has a **3-Strike Rule.** If you are a patient of record and miss 3 appointments, you will no longer be scheduled in our office. If you are in good standing financially with our office, we will be glad to forward your records to a dentist of your choice. If any balance is owed on the account, records will not be forwarded until the account is paid in full. If you are a patient that has never been seen in our office (or within the last 2 years), you will no longer be scheduled in our office after 2 missed appointments.